

# Know where to go when you need care.



When you need care quick, your first impulse may be to go to an emergency room (ER). But did you know that there are alternative options to treat your immediate care needs that could save you up to \$1,800 or more compared to an ER?\*

Before you wait for hours in the ER, call your primary care provider (PCP) or family doctor. Many doctors offer same-day appointments, but if that's not possible, you may be able to receive fast, professional care for much less at an urgent care center, convenience care clinic or an online doctor visit.

**CHECK**  
your options for care



**CHOOSE**  
your care provider



**GO**  
for better health



*continued*

\*Average allowed amounts charged by UnitedHealthcare Network Providers and not tied to a specific condition or treatment. The information provided is for general informational purposes only and is not intended to be nor should be construed as medical advice or a substitute for your doctor's care. You should consult with an appropriate health care professional to determine what may be right for you. In an emergency, call 9-1-1 or go to the nearest emergency room.

## Quick care options:

When seeing your physician is not possible, it's important to know your quick care options to find the place that's right for you and help avoid financial surprises. If you're not sure where to go, UMR's benefits specialists can help you decide.

|                  | Teladoc Consults  | Convenience Care Clinics  | Urgent Care Facility  | Emergency Room  |
|------------------|---|---|---|---|
| Reason for Visit | <ul style="list-style-type: none"> <li>• Urinary tract infections</li> <li>• Mild colds and flu</li> <li>• Mild vomiting or diarrhea</li> <li>• Mild fevers or headaches</li> <li>• Pink eye</li> <li>• Rashes</li> <li>• Sinus or ear infections</li> <li>• Sore throat</li> </ul> | <ul style="list-style-type: none"> <li>• Minor injuries</li> <li>• Mild vomiting or diarrhea</li> <li>• Allergies</li> <li>• Urinary tract infections</li> <li>• Rashes</li> <li>• Pink eye</li> <li>• Sinus or ear infections</li> <li>• Sore throat</li> <li>• Preventive care</li> </ul> | <ul style="list-style-type: none"> <li>• Animal and insect bites</li> <li>• More-severe-than-usual asthma</li> <li>• Mild vomiting or diarrhea</li> <li>• Minor burns or cuts that may need stitches</li> <li>• Sprains, strains and minor fractures</li> </ul> | <ul style="list-style-type: none"> <li>• Severe pain, especially in the chest or upper abdomen</li> <li>• Uncontrollable bleeding</li> <li>• Difficulty breathing, speaking or walking</li> <li>• Fainting or dizziness</li> <li>• Severe trauma or serious injuries</li> </ul> |
| Average Cost     | \$  | \$\$  | \$\$\$  | \$\$\$\$  |

Call the member services number listed on the back of your ID card or visit [umr.com](http://umr.com) to learn more about your care options and find a network provider near you.